



This is a reminder that plan year 2016 Federally-facilitated Marketplace (FFM) registration and training for agents and brokers will close on the Marketplace Learning Management System (MLMS) on July 15 at 11:59 AM ET.

The window for registering for a new plan year 2016 FFM training curriculum has closed. If you have not enrolled in a plan year 2016 training curriculum, we encourage you to wait until the CMS announces the training options for plan year 2017 are available via the CMS Enterprise Portal later this summer.

Thursday, **July 14** is the deadline for completing any other plan year 2016 registration requirements, including completing identity proofing, signing the applicable Agreement(s), and printing copies of your Registration Completion Certificate(s).

Please note that completion of a plan year 2016 training curriculum, or signing the plan year 2016 FFM Agreements, does not count towards plan year 2017 FFM registration for agents and brokers.

If you are not sure you have completed all the requirements for plan year 2016 FFM registration, check to see if your National Producer Number (NPN) is on the most recent Agent and Broker FFM Registration Completion List for plan year 2016. The Registration Completion List is available via the [Agents and Brokers Resources webpage](#). If you completed plan year 2016 FFM registration after the date listed in the file name, check back and confirm your NPN has been included when the new list is posted.

Please visit the [Agents and Brokers Resources webpage](#) to view [“Myths and Facts about the Closing of the MLMS for Plan Year 2016 Agent and Broker FFM Registration and Training.”](#) This document provides valuable information to assist agents and brokers with the transition from plan year 2016 to plan year 2017.

CMS will launch registration and training for plan year 2017 on the MLMS and on CMS-approved vendors’ websites later this summer.

CMS has a number of webinars available where you can learn more about requirements for plan year 2017. Please register for one of these webinars at www.REGTAP.info. To see a list of dates and times for these webinars and for webinar registration information, please see the “Agent and Broker Webinars” section of the [Agents and Brokers Resources webpage](#).

Contact Us:

- For information about the FFM agent and broker program, contact the Producer and Assister Help Desk via email at FFMProducer-AssisterHelpDesk@cms.hhs.gov or call the Agent and Broker Call Center at 1-855-267-1515 and select option “1.”
- Direct questions about a client’s Individual Marketplace plan to the Marketplace Call Center at 1-800-318-2596. Direct questions about SHOP Marketplace coverage to the SHOP Call Center at 1-

800-706-7893.

Centers for Medicare & Medicaid Services (CMS) has sent this update. To contact Centers for Medicare & Medicaid Services (CMS) go to our [contact us](#) page.