



Independence Edge

October 26, 2016

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2017 Agent Appointment program is now available

As in previous years, Independence requires all agents who wish to sell an Independence Consumer product become appointed with us each year. Please be sure that all of your agents complete the registration process before the start of Open Enrollment. As a reminder, FFM certification was available as of August 1, and is required to sell on-exchange Independence Consumer products and receive commissions.

For new producing agents only: new producers need to be nominated and set up in the system by the Licensing and Appointments team before they can log in. Any new brokers who need to log in should email LicensingandAppointments@ibx.com and include NPN, Name, and PA license (adding email address optional). Once set up, a Welcome email will be sent to the agent from LicensingandAppointments@ibx.com with steps on how to complete the registration.

Please register before November 1

Independence 2017 Agent Appointment program links have been sent to all agents. These links can be used immediately upon receipt, and replace those

Individual plans, please follow these steps:

1. Log in here: <https://ibluccross.litmos.com>.
2. Enter your NPN as Username and "2017OEP" (case sensitive) as your temporary password. (Note: Agents who have already registered for IBC Medicare should use the same profile and password they set up when completing Medicare certification. When they log in to their existing profile, they will see the commercial and ACA learning paths assigned in their dashboard.)
3. Complete your profile information and create a permanent password. Carefully review that your information is correct because this information is used on member communications throughout the year. Then hit "Save."

You will land on your learner 'dashboard' with "Learning Paths" assigned to you. Click a Learning Path, then look for the green button that says "Start this course" and proceed through all required modules and tests.

Please remember

- Agents may not discuss our 2017 plans until certification is complete.
- For Producing Agents, please make sure your default General Agency is shown correctly in the program. If it is not correct, please contact your General Agency who will provide updated information to Independence.

Additional information

Inquiries concerning the Independence appointment process can be addressed to LicensingandAppointments@ibx.com.

If you have any questions, contact your Brown & Brown broker consultant.

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