



April 2015

<FIRST\_NM> <LAST\_NM>  
<CO\_NM>  
<LN1\_ADR><LN2\_ADR>  
<CITY\_NM>, <STATE\_CD> <ZIP\_5\_CD>

Dear Valued Customer,

As part of the ongoing FBI investigation into the cyber-attack on Anthem, Inc., additional people among your current and former employees whose data was accessed have been identified. We are writing to advise you of how we are sharing this information with you and your employees.

### Recap: Anthem Cyber-attack

- In February, Anthem announced that current and former members who received care in any of the locations Anthem serves may have been impacted by the cyber-attack.
- Compromised data could have included names, birth dates, Social Security numbers, health plan IDs, home addresses, email addresses, and employment information.
- Both Anthem and Independence Blue Cross (Independence) mailed member notification, which described the free identity protection services provided by Anthem.
- Independence provided your broker or consultant with data files listing impacted members to share with you.

### Member Impact and Notification

Your broker or consultant will be receiving new data files from us in mid-April and can share with you the list of newly identified impacted members. The new list of impacted members is very small in comparison to the first set of discovered impacted members.

Both Anthem and Independence will mail official member notifications to impacted members (and/or their dependents) in mid-April. Copies of the letter are available on [www.ibx.com](http://www.ibx.com). It is the same letter that was sent to the first set of discovered impacted members.

### Identity Protection Services for Members

We encourage the members who receive a letter to take advantage of the free credit monitoring and identity repair services, which are being offered by Anthem for two years. Information on accessing the services can be found in the letter and on [anthemfacts.com](http://anthemfacts.com).

Please be assured that we take privacy concerns very seriously and we are committed to safeguarding our members' personal information.

Thank you, as always, for your valued business.

Sincerely,

Linda M. Taylor  
Senior Vice President and Chief Sales Executive