



AHNJ On the Go app FAQ

Is the Mobile App secure?

With the exception of your username and medications that you manually enter, no personal data is stored or cached on the Mobile App.

How can I be sure my personal information is safe if my mobile device is stolen?

Members must enter their amerihealthexpress.com username and password to get into the secure portion of the site. Without logging on, no one can view any personal information. Also, remember to log off after using the Mobile App.

How do I access it?

The AHNJ On the Go Mobile App is available as a free download for iPhones and all Android devices at Apple's App Store and the Google Play Store.

Can I access AHNJ On the Go from any mobile device?

iPhone and all Android devices are officially supported.

Do I have to be an AmeriHealth New Jersey member to use the Mobile App?

No, but you will have limited functionality if you are not a member.

What happens to the Mobile App that I have now?

Due to the list of new features and the way apps are deployed, we will not be updating the existing app. Existing app users need to manually download the new version and delete the old version.

What kind of connectivity do I need?

Wifi, 4G, or 3G is required.