

# Broker Connection

News to help you grow your business.



## Customers Surveyed for 2013 MLR Calculation

To comply with the Medical Loss Ratio (MLR) provisions of the Affordable Care Act, we are surveying customers to obtain data on the Average Total Number of Employees to determine the applicable group market size needed for the MLR calculation.

[Learn more](#)



## Markets Added for myHealthcare Cost Estimator



myHealthcare Cost Estimator now covers about **[85 percent of our member population](#)** with the addition of 37 markets. [Learn more.](#)

## New Accident Protection Plan Introduced



Enhance your portfolio and give your clients more one-stop shopping options with our new Accident Protection Plan. [Learn more.](#)

## Health Care Reform

- ▶ **IRS Issues Two Employer Notices Aug. 31:** One notice describes safe harbor methods that employers may use and the second notice provides guidance on the definition of the employee 90-day waiting period limitation to begin coverage. [Learn more.](#)

## Plans and Service News

- ▶ **Part D Creditable Coverage Update:** Get up to date on the creditable coverage provision for your clients who offer a prescription drug plan to Medicare-eligible individuals. [Learn more.](#)

## Pharmacy

## Incentives for Choosing Quality and Cost Efficiency



[Learn about](#) plan designs that help engage employees to control their overall health care costs. Visit the [Briefing Room](#) for other helpful videos to share with clients.

▶ **Pharmacy Service Migration:** See how our call center is prepared for customer inquiries regarding the migration of our pharmacy services to OptumRx. [Learn more.](#)

▶ **PDL Webcast Replay:** Listen to a recording of our Sept. 5 Webinar on the pharmacy benefit strategies and PDL changes for both UnitedHealthcare pharmacy benefits and OptumRx pharmacy benefits occurring Jan. 1.

- [Fully Insured Replay](#)
- [Self-funded Webcast Replay](#)
- [UnitedHealthcare Pharmacy Benefits currently administered by OptumRx Replay](#)

▶ **Latest PDL Changes:** Review the latest [PDL Tracker](#) for a recap of changes outside our Jan.1 and July 1 pharmacy benefit updates.

▶ **Pharmacy Newsletter:** Read the new issue of [Pharmacy InFocus](#) for updates on the OptumRx transition and our top story: Do drug copay coupons undermine your benefits strategy?

## Bonus Program

▶ **Specialty Products:** Check out our [new Specialty Bonus program](#) where you can earn even more when you sell dental, vision, life, disability, critical illness and accident products.

## Sales Support

▶ **Enrollment Tool Training:** [Attend special training webinars](#) this month to learn how our new enrollment tool allows your clients with 2-100 employees to manage (add, change and/or inquire about) a member and all dependants within one simple process flow.

## UHC.TV Digest

Provide your clients the following new UHC.TV episodes that can be placed in their employee publications.



▶ [How to Choose a Multivitamin That is Right for You](#)

▶ [Comedy: Kelsie Huff on Hiccups](#)

▶ [The Facts About Sugar](#)

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## Service

Questions about benefits, claims, eligibility, billing or renewals?

Call **1-888-842-4571**  
Representatives available  
**7 a.m. to 7 p.m. CDT**

#### Ideas/Suggestions?

Do you have an idea or suggestion for future editions of Broker Connection? Send us an email and let us know!

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