

## Contact Information For Producers

### 1. Before Group Number Issued

Topic	Contact
General questions about preliminary quotes, rates, underwriting, processing, submitting, enrolling, renewals, secure-email issues, website use, etc.	MyAllSaversInfo@UnitedHealthOne.com 1-866-405-7174 (Broker Services)
Questions about specific groups regarding rates, processing, or enrollment	reply@myallsavers.com

### 2. After Group Number Issued

Topic	Contact
Membership changes, qualifying events, change business address/phone, ID cards, plan documents, creditable coverage	AdminAllSavers@UnitedHealthOne.com fax: 920-661-9959
Billing issues, payment questions	AdminAllSavers@UnitedHealthOne.com fax: (920) 661-9959 1-800-291-2634 (Member Services)
Benefits and claims information, verify participating providers, change member address	1-800-291-2634, press 2 (brokers need a signed authorization form on file to get benefits and claims info)
Submitting prior-carrier deductible credit reports, claims appeals	ClaimsRequests@UnitedHealthOne.com fax: (920) 661-9981
Providers' questions (verify eligibility or benefits; check status of claims)	1-800-291-2634, press 4

### 3. Other

Topic	Contact
Questions about commissions, change broker address/phone (appointed producers only)	AMSL&C@UnitedHealthOne.com fax: (920) 661-9931
Marketing or enrollment materials (order form is at <a href="http://www.myallsavers.com">www.myallsavers.com</a> )	Supply@UnitedHealthOne.com

