

CBC Producer Bulletin 587- Electronic Invoice Summary and Member Statement Retro Effective Date

Capital BlueCross released Producer Bulletin 587, which announced that CBC is informing groups via email of a change being applied to their Electronic Member Statement and of a new Electronic Invoice Summary they are to receive starting on August 1, 2012.

Emails are being sent to those Commercial groups (small and large) that are currently receiving the Electronic Member Statement electronically.

For all groups that receive the Electronic Member Statement, an enhancement is being made to the report. The statement will now identify retroactivity. The new field titled, "retro effective date" will detail the amount due for retroactive enrollment changes.

All changes will be implemented on August 1, 2012.

Please click on the link below for additional details. The CBC Producer Bulletin 587 contains attachments of the following:

- New Summary Invoice & Retro Activity Field Email Sample
- Retro Activity Field Email Sample
- New Electronic Invoice Summary Sample

As always, please feel free to contact Brown & Brown account manager with any questions.

- [CBC Producer Bulletin 587](#)