



## Debit Card Scam

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### Message

It was recently brought to our attention that a national debit card scam has impacted our BenefitWallet account holders. Several BenefitWallet account holders were contacted by "Barclay Card World Account Company". This company is contacting account holders of BenefitWallet claiming their most recent debit card transaction has a temporary hold due to fraudulent activity. The company is requesting account holders contact them at the following number: 1-877-404-0588. Upon calling, the automated message requests the account holder's 16 digit credit card number. Members are being advised to not provide this number.

BenefitWallet is actively seeking processes to protect their customers from such fraudulent activity. In any instance of suspected fraud, members should contact BenefitWallet at 1-877-472-4200 8:00 am - 11:00 pm eastern standard time Monday-Friday. After hours, debit cards may be reported lost/stolen by calling that number, authenticating and selecting REPORT CARD LOST/STOLEN. Only in this instance will the member be required to enter the card number in its entirety.

For more information regarding this scam, please refer to this article: <http://news.yahoo.com/video/3-side-barclays-bank-phone-135700937.html>

### Questions

Contact your Preferred Agent with questions. Thank you.