

August 1, 2016

### FFM Certification Opens August 1

As of today, Monday, August 1, the Federally Facilitated Marketplace (FFM) has opened Agent Registration and Certification for 2017 OEP. All Agents must have completed the certification process in order to sell policies on-exchange and to receive commissions on on-exchange membership.

### 2016 Certifications Expire October 31

Agents should log in to their CMS Portal to access the Marketplace Learning Management System. Please be aware that Agents who completed certification to sell in OEP 2016 *must recertify* for OEP 2017. The ability to sell on-exchange policies with a 2016 Certification expires October 31, 2016. So, as of November, only Agents certified for 2017 will be eligible to sell on-exchange policies.

### Process Changes and Webinar Information

This year's certification process will be slightly different than in past years. Returning Individual Marketplace agents and brokers are eligible to take Refresher Training to complete the plan year 2017 Individual Marketplace training requirement and will be automatically enrolled into the Refresher Training. New agents must take the entire Individual Market training.

CMS will host webinars to provide information about this process. Agents can register through [www.regtap.info](http://www.regtap.info) to attend these webinars.

### Returning Agent Registration and Refresher Training:

- 1 pm, August 3
- 1 pm, August 10

### New Agent FFM Registration and Certification:

- 11 am, August 4

Review the [CMS presentation on the new and improved features of the FFM Agent & Broker Registration Completion and Termination Lists.](#)

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