

UnitedHealthcare Insurance Company
P.O. Box 30555
Salt Lake City, UT 84130-0555



<<Date>>

<<Member First Name>> <<Member Last Name>>

<<Address 1>>

<<Address 2>>

<<City>>, <<State>> <<ZIP>>

Dear UnitedHealthcare Member:

Recently, you have received a letter indicating that <<Eastern Long Island Hospital, Peconic Bay Medical Center, Southampton Hospital>> was no longer participating in the UnitedHealth Network. After that letter was mailed to you, <<Eastern Long Island Hospital, Peconic Bay Medical Center, Southampton Hospital>> was reinstated and is participating in the UnitedHealthcare Network. Consequently, in the future you may receive in-network benefits for services from <<Eastern Long Island Hospital, Peconic Bay Medical Center, Southampton Hospital>> as you have in the past.

If you have any questions, please contact the Customer Service number that is listed on the back of your UnitedHealthcare identification card.

Sincerely,

Customer Service

UHC FI MBR



<<Date>>

<<Member First Name>> <<Member Last Name>>
<<Address 1>>
<<Address 2>>
<<City>>, <<State>> <<ZIP>>

RE: East End Health Alliance's Participation with the Oxford Network

Dear <<Member First Name>> <<Member Last Name>>,

We recently sent you a letter about a change in network status for East End Health Alliance (EEHA), which includes Eastern Long Island Hospital, Greenport, NY; Peconic Bay Medical Center, Riverhead, NY; and Southampton Hospital, Southampton, NY. We are writing to you today to provide you with an update.

We are pleased to inform you that we have reached a new agreement with EEHA and, as such, the hospitals will continue to participate with the Oxford network. You may continue using EEHA hospitals on an in-network basis.

In these difficult economic times, it is important that we all work together to keep health care both affordable and accessible. We are proud of our long-standing relationship with EEHA, and thank you for your patience and support throughout these negotiations.

If you have any questions about this good news, please call Customer Service at the telephone number on your Oxford member identification (ID) card, or call 1-800-444-6222.

Wishing you the best of health.

Sincerely,
Oxford