



<Month, Day, Year>

<Name>

<Street Address>

<City, State Zip Code>

Important information about your Medigap plan

Dear Group Administrator:

We are writing with some important details about your MedigapSecurity plan and discount drug program. As MedigapSecurity members, your retirees can take advantage of a wide variety of resources and programs to help improve their well-being.

- Through Healthy LifestylesSM Solutions, members are eligible for tobacco cessation, weight-management, and fitness programs that include up to a \$150 reimbursement per program per year.
- **MedigapSecurity members also can access services and discounts for their hearing needs.** With our relationship with Amplifon Hearing Health Care, an independent company, your members can receive: 40% off hearing tests and diagnostics; hearing aid discounts; one year of free follow-up care; and a two-year supply of free batteries, among other services. For more information, please call our Member Help Team at the phone number below.

Please note that your group's MedigapSecurity discount drug program will be discontinued as of July 1, 2015. The program is being discontinued because it could not be used in coordination with Prescription Drug Plans (PDP). If your members are enrolled in a PDP, they should continue to use their current Part D PDP card when purchasing prescription drugs via mail order or at a retail pharmacy.

Your members will receive a new MedigapSecurity ID card reflecting these changes.

- **Medical services: They should begin using their new card when they receive it, and destroy their old card.** Your members should present their MedigapSecurity ID card each time they need medical services.
- **Pharmacy services: When members fill a prescription at the pharmacy, they should not show their MedigapSecurity ID card — they should show their Part D PDP ID card.** This helps ensure that records are updated and members receive their Part D prescription drug coverage.

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If you have any questions or concerns, please call the Member Help Team at **1-844-646-1460 (TTY/TDD: 711)**, Monday through Friday, 8.a.m to 5.p.m.

Thank you for choosing Independence Blue Cross. We look forward to continuing to serve you.

Sincerely,



Richard Roccato
Vice President Operations & Support — Government Markets

MedigapSecurity plans are offered through Independence Hospital Indemnity Plan and Highmark Blue Shield, independent licensees of the Blue Cross and Blue Shield Association. *MedigapSecurity* is not connected with or endorsed by the U.S. government or the federal Medicare program. You must continue to pay Medicare Part A (if applicable) and Part B premiums.