



Month, Day, Year
Members Name
Street Address
City, State Zip Code

Important information about your Medigap plan

Dear <Member name>:

We are writing with some important details about your MedigapSecurity plan and discount drug program. As a MedigapSecurity member you can take advantage of a wide variety of resources and programs to help improve your well-being.

- Through Healthy LifestylesSM Solutions, you are eligible for tobacco cessation, weight-management, and fitness programs that include up to a \$150 reimbursement per program per year.
- **MedigapSecurity members like yourself also can access services and discounts for your hearing needs.** With our relationship with Amplifon Hearing Health Care, an independent company, you can receive: 40% off hearing tests and diagnostics; hearing aid discounts; one year of free follow-up care; and a two-year supply of free batteries, among other services. For more information, please call our Member Help Team at the phone number below.

Please note that your group's MedigapSecurity discount drug program will be discontinued as of July 1, 2015. The program is being discontinued because it could not be used in coordination with Part D Prescription Drug (PDP) plans. If you are enrolled in a PDP, you should continue to use your current Part D PDP card when purchasing prescription drugs via mail order or at a retail pharmacy.

You will receive a new MedigapSecurity ID card reflecting these changes.

- **Medical services: Please begin using your new card when you receive it, and destroy your old card.** You should present your MedigapSecurity ID card each time you need medical services.
- **Pharmacy services: When you fill a prescription at the pharmacy, do not show your Medigap Security ID card — you should show your Part D PDP ID card.** This helps ensure your records are updated and you receive your Part D prescription drug coverage.

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If you have any questions or concerns, please call the Member Help Team at **1-888-926-1212 (TTY/TDD: 711)**, Monday through Friday, 8.a.m to 5.p.m.

Thank you for choosing Independence Blue Cross. We look forward to continuing to serve you.

Sincerely,



Richard Roccato
Vice President Operations & Support — Government Markets

MedigapSecurity plans are offered through Independence Hospital Indemnity Plan and Highmark Blue Shield, independent licensees of the Blue Cross and Blue Shield Association. *MedigapSecurity* is not connected with or endorsed by the U.S. government or the federal Medicare program. You must continue to pay Medicare Part A (if applicable) and Part B premiums.