



In the coming weeks, impacted clients will receive a communication outlining enhancements to the benefit services they receive from MetLife.

The customer letter will provide updates on:

- MetLife's New Vision Discount Program
- MetLife's New Dental PPO Network

New Vision Discount Program

Effective November 1, 2012, MetLife will replace the existing vision discount program — the MetLife VisionSavings Eyecare program currently offered through EyeMed — with the new **MetLife VisionAccess** program. This program was included at no additional charge for MetLife group benefit customers and their enrollees. The **MetLife VisionAccess** program features greater overall value of benefits and potential savings for your clients, and remains available **at no additional cost**. To help ensure uninterrupted service for the transition, the EyeMed program will continue to be accepted through January 31, 2013.

To access the MetLife VisionAccess program discounts, enrollees simply share the program discount code, **MET2020**, with a participating MetLife private practice vision provider at the time of service — no additional information or ID card is required! The program description and vision provider directory will be available online beginning November 1, 2012 at www.metlife.com/mybenefits.

To help your clients understand the value of the benefits, they will receive a [MetLife VisionAccess program — At a Glance](#) document providing a side-by-side comparison of the two plans as well as answers to some common questions. Your clients will also receive [this flyer](#) to help them announce the program to their enrollees.

As you may know, our discount program has been a value added feature available for many years to MetLife dental customers with less than 1,000 eligible enrollees. For your dental clients that didn't previously have the discount program, the communication will provide notice that it is now available to their enrollees.

New Dental PPO Network - PDP Plus

Effective January 1, 2013, enrollees in a fully insured MetLife dental preferred provider plan (PPO) will now have access to even more participating dentists through our [new PDP "Plus" network](#). This expanded network will replace their existing dental PPO network. The **PDP Plus** network features all of the same dentists participating in their current PDP network, PLUS approximately 12,000 additional providers- representing 200,000 participating dentist access points nationally. PDP Plus maintains the quality you've come to expect from MetLife while providing more dentist choices and savings. Clients with fully insured plans will also receive a [Frequently Asked Questions](#) document to help address initial questions on the new network.

Please note that more information will be available on adding the PDP Plus network as an option for self-insured plans in early 2013. In November, additional materials and communication tools will be available to help your clients announce the new network to their enrollees at PDPPlusnetwork.com. All service portals, including the Find a Dentist tool, will be updated as of January 1 to reflect the new network. Help features will also be added to our websites and caller Interactive Voice Response (IVR) system to make enrollees aware of their new network.

MetLife VisionAccess is a discount program and not an insured benefit. It is provided through Vision Service Plan (VSP), Rancho Cordova, CA. VSP is not affiliated with Metropolitan Life Insurance Company or its affiliates.

Like most group benefit programs, benefit programs offered by MetLife and its affiliates contain certain exclusions, exceptions, reductions, limitations, waiting periods, and terms for keeping them in force. Please contact MetLife for costs and complete details.

For brokers only.

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