

Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions

aetna[®]

Building healthy communities



Your clients can do more with Aetna Mobile

At Aetna, we're all about helping you build a healthier book of business. And we believe the first step to your client's healthier business is employees engaging in their health. That's why we recently made enhancements to our Aetna Mobile Application. With the Aetna Mobile App, members have access to tools and information that help them manage their benefits and make healthy choices.

Aetna Mobile Features

Aetna Mobile was recently enhanced and now includes features such as:

- Expanded Member Payment Estimator (MPE) capabilities so members can get information for a procedure, test or provider visit to help estimate the cost of care
- A more detailed provider searches with MPE so that members can find doctors and facilities in their network and also view contact information, hours and directions
- A link to iTriage application which helps users look up symptoms for care suggestions
- Improved disability/absence management including maternity claims, calendar view of benefit usage and balances of leave time

We also launched a new Secure Message Center (SMC). The SMC is a central place for members to send and receive secure messages, without having to deal with encryption technology that didn't work on mobile. These messages are secure so that the content cannot be viewed by anyone else. With the new SMC, members can:

- Continue to use the existing Contact Us option
- View and reply to secure messages
- Get email notifications when submitting and receiving new messages

Update and download instructions

If your client's employees already have the Aetna Mobile app downloaded on their iPhone or Android device, all they need to do is update the app through the App Store or Google Play to access these new features.

If your client's employees do not yet have the Aetna Mobile app, they can download the app on their iPhone or Android device by visiting their App Store or Google play and searching for "Aetna."

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Help/Contact us:

If you have any questions, please [Contact Us](#).

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