



Agents and Brokers: Plan Year 2016 FFM Open Enrollment Overview Webinars

The Centers for Medicare & Medicaid Services (CMS) would like to invite agents and brokers to register for the “Federally-facilitated Marketplace (FFM) Plan Year 2016 Open Enrollment Overview and Kick-Off for Agents and Brokers” and the “Plan Year 2016 Open Enrollment: A Primer for Agents and Brokers Participating in the FFM” webinars.

CMS is hosting the “FFM Plan Year 2016 Open Enrollment Overview and Kick-Off for Agents and Brokers” on October 14, 2014 from 2:00-3:30 PM Eastern Time (ET). The webinar will cover an overview of FFM Open Enrollment for plan year 2016 as well as highlight the new agent and broker support for plan year 2016. The session will also provide tips on the “Find Local Help” feature on HealthCare.gov, tips from the Marketplace Call Center, information on working with Assisters and Navigators, and information on understanding the consumer. Additionally, the session will cover periodic data matching and the process for ending qualified health plan coverage.

CMS is also hosting the “Plan Year 2016 Open Enrollment: A Primer for Agents and Brokers Participating in the FFM” webinar on two separate dates in October. The webinar will cover key information for agents and brokers on plan year 2016 Open Enrollment, and provide an overview of the plan year 2016 FFM enrollment pathways, the Individual Marketplace online application, and highlights on the SHOP Marketplace. The webinar will also review the upcoming revocation process for plan year 2015 and provide an overview of next steps for consumers who fail to file and reconcile advanced payments of the premium tax credit for plan year 2014. The sessions will be held on the following dates:

- Wednesday, October 21, 2015 from 2:00-3:30 PM ET
- Wednesday, October 28, 2015 from 2:00-3:30 PM ET

To register, please log in to www.REGTAP.info and complete the following steps:

1. Select "Training Events" from "My Dashboard."
2. Select the "View" icon next to event title for the webinar you are interested in attending.
3. Select "Register Me."

For the webinars on October 21st & October 28th, agents and brokers should register for only one session as the content is repeated.

If you require assistance with webinar registration, you may contact the Registrar at 800-257-9520 or registrar@REGTAP.info. The registrars are available by phone from 9:00 AM – 5:00 PM ET, Monday through Friday. Registration closes 24 hours prior to each event.