



## **Plan Year 2016 Registration and Training is Now Available**

The Centers for Medicare & Medicaid Services (CMS) is pleased to announce that plan year 2016 Federally-facilitated Marketplace (FFM) agent and broker registration and training is now available. Training will be offered by CMS on the new Marketplace Learning Management System (MLMS), as well as through the following CMS-approved vendors:

America's Health Insurance Plans, Inc. (AHIP)

National Association of Health Underwriters (NAHU).

Agents and brokers will access both the MLMS and CMS-approved vendor training via the CMS Enterprise Portal.

Agents and brokers who are new to the FFM and have not previously registered must create an FFM user ID on the CMS Enterprise Portal, where they must complete identity proofing, request the agent/broker role, complete training, complete an MLMS profile, and execute the applicable FFM Agreements. Returning agents and brokers who previously completed identity proofing or requested the agent/broker role as part of the registration process for a prior plan year do not need to repeat these steps during the annual registration renewal process. Please ensure that you are using the same FFM user ID that you used in prior plan years.

If you complete FFM agent and broker training through a CMS-approved vendor, you will still need to execute the applicable Agreements with CMS on the MLMS prior to assisting consumers with selecting and enrolling in health coverage through the FFM.

To ensure the best experience with the MLMS, please use Firefox or Google Chrome as your web browser. If you are unable to access the MLMS, this may be due to a large number of people currently using the system. The MLMS is a new system and we appreciate your patience as our technicians work to provide you with an improved experience over time. The best days and times to access the MLMS are typically Monday through Friday, between 5:00 PM and 11:00 AM Eastern Time and on the weekends.

For additional information please visit the [Agents and Brokers Resources webpage](#). There are a number of links and documents which will help you to learn more about registering to participate in the FFM for plan year 2016. The website will be updated over the coming weeks with additional resources that help explain the registration process. CMS will also provide updates via email blasts, the monthly News for Agents and Brokers newsletter, as well as through Twitter ([@CMSGov](#)).

For questions, please contact the FFM Producer and Assister Help Desk at [FFMProducer-AssisterHelpDesk@cms.hhs.gov](mailto:FFMProducer-AssisterHelpDesk@cms.hhs.gov).

Centers for Medicare & Medicaid Services (CMS) has sent this update. To contact Centers for Medicare & Medicaid Services (CMS) go to our [contact us](#) page.