



<<February xx, 2013>>

<<Member First Name>> <<Member Last Name>>
<<Address 1>>
<<Address 2>>
<<City>>, <<State>> <<ZIP code>>

RE: Community Health System Continues Participation with the Oxford Network

Dear <<Member First Name>> <<Member Last Name>>,

We recently sent you a letter about a change in network status for **Community Health System (Brandywine Hospital, located in Coatesville, Pennsylvania; Easton Hospital, located in Easton, Pennsylvania; Jennersville Regional Hospital, located in West Grove, Pennsylvania; Phoenixville Hospital, located in Phoenixville, Pennsylvania; and Pottstown Memorial Medical Center, located in Pottstown, Pennsylvania)**. We are writing to you today to provide you with an update.

We are pleased to inform you that we have reached an agreement with Community Health System and renewed our contract. Therefore, Community Health System hospitals **will continue to participate with the Oxford network**. You may continue using Community Health System hospitals on an in-network basis.

In these difficult economic times, it is important that we all work together to keep health care both affordable and accessible. We are proud of our long-standing relationship with Community Health System, and thank you for your patience and support throughout these negotiations.

If you have any questions about this good news, please call Customer Service at the telephone number on your health plan ID card, or call 1-800-444-6222. If you are hearing impaired and require assistance, please call our TTY/TDD line at 1-800-201-4875. Please call 1-800-303-6719 for assistance in Chinese, 1-888-201-4746 for assistance in Korean, or the telephone number on your health plan ID card for assistance in English and other languages.

Wishing you the best of health.

Sincerely,

Oxford

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